



# From the President NEWS BULLETIN

December 2023



Roger Barrow, President

## Book a Rental in WimPen's new website

**Owners can book online with a 20% Owner's Discount.**

WimPen have launched a new website which allows owners to:

- Book extra days rental.
- Check your balance.
- Pay your fees.
- Put your weeks into the rental programme.

By using the website, you will get the best possible price, although you can still arrange through [reservatios@wimpen.com](mailto:reservatios@wimpen.com)

To log in to the private area as an owner you will need a login and password, if you don't have one, contact [owner@wimpen.com](mailto:owner@wimpen.com) who will provide your personal login details.

If you login as an owner, you will be able to obtain an immediate rental quote which will be based on the current commercial market rate, less an owners' discount of 20%.

WimPen's Claveles website address is <https://wimpen.net/en/resort/los-claveles-tenerife-los-cristianos/>

Or just <https://wimpen.net> and follow the EN link to switch to English.

**Wimpen.net Private Area**

(+34) 922 741 415 | 922 741 417

WimPen  
by Ona

Documents Extra weeks Owners letting Balance Contact **My Profile**

Hello!

Rent extra weeks here

Place your weeks into the Rental programme here

Check your balance and pay your fees here

Change to English Language here

Remember, rentals are also available during the closedown weeks. Next year, Closedown dates are 26th April 2024 and 2<sup>nd</sup> May 2024.

According to Canarian legislation, property owners cannot rent directly. This is prohibited by law, as there must be a sole operator, which in our case is WimPen. Therefore, private rentals are illegal and could result in sanctions for the community, so cannot be permitted.

## Buy Extra Weeks

Los Claveles is first and foremost an Owners' resort and Owners get a better deal than renting by buying a week, as there is only maintenance to pay. Maintenance fees for Claveles are currently (2023):

Studios 264€, One bed 318€ Two bed 371€

For 2024, these fees will increase by 3% subject to AGM approval)

Extra weeks are available to purchase at reasonable prices through WimPen by contacting [nichola@wimpen.com](mailto:nichola@wimpen.com) and you can view the current resale list here: <https://www.losclaveles.eu/resales.html>.

If you purchase extra weeks which in future years you are unable to use, you can use the very successful Rental Scheme to let them out and seek to recover all or some of your fees.

## Paying your fees

You may have been misinformed that, following a recent appeal court ruling, WimPen cannot legally collect your fees. This is a misinterpretation of the ruling. As Sr Castro has explained in detail in the enclosed letter. WimPen's right to collect fees for services provided was overwhelmingly ratified by Club and Escritura owners and they will continue to do so.

By paying your fees to the Community account, managed on our behalf by WimPen, you are contributing to the resort wages and running expenses and will have full rights to use your villa and vote at our meetings.

## Join us on Facebook.

Membership of the group is open to both Club and Escritura owners. Come and join us, meet over 440 other like-minded owners, be up to date with the latest news and share experiences. I am also on the group, so you are welcome to come and chat with me. Go to [www.facebook.com/groups/LosClavelesDOA/](https://www.facebook.com/groups/LosClavelesDOA/) You can also read news and updates on our DOA website, [www.losclaveles.eu](http://www.losclaveles.eu)

## Happy Christmas

As we come to the end of another year, I extend my warm wishes for wonderful Christmas and a Happy New Year to all owners and your families. I thank you for your support this last year.

with best wishes



Roger Barrow  
President, Los Claveles Development Owners' Association