



Los Claveles Development Owners Association
Andorra, 2,
Los Cristianos,
38650 Arona,
Santa Cruz de Tenerife, Spain

April 2020

MANAGEMENT REPORT OF THE RESORT.

Resort Manager LOS CLAVELES

01-05-2020

- **Villas**

We continue checking the villas to make sure all in order. Also villas are being ventilated to avoid odours and dampness and these being rolling programs.

- **Pool**

The works of the Munich System (filtration around the pool with grills) already started. Please note that the Munich System of the small pool was already done some time ago.

As mentioned in the previous report the sunbeds continue to be stacked, the mattresses are inside in the terraces together with the parasols to avoid wear and tear.

- **Bars/Restaurant**

All in order, kept cleaned and plants are watered too.

The Franchisees visit the resort periodically to check everything. In fact, Rob came on the (24th April).

Fire Extinguishers were updated and checked same as the Fire Protection equipment.

New equipment arrived for the Kitchen: Fryer, gas stove with oven and extraction/ extinction bell.

- **Reception/Office/Minimarket.**

All in order. Cleaning and hygiene always kept at all times also in the Minimarket.

We are also available to receive post, any invoice and also check emails, calls, etc. and always in contact for with Central Office.

- **Common Parts.**

Trimming of the tall trees in front of the restaurant to avoid the continuous falling of leaves and bird dropping on the pathways, awning, gardens, terraces, etc.

Also trimming, cleaning, watering in general around the gardens in order to keep them tidy and neat in order to be ready when we re-open. Cleaning of the pathways.

- **Night Guard.**

This service continues from 21:00 till 07:00hrs

Nothing to report.

- **Maintenance works besides those already mentioned in this report and amongst others:**

1. Repairs of the CCTV system
2. Maintenance and cleaning in general of the resort
3. Installation of some shower screens (9) which will be very much appreciated by all owners and clients.
4. New shower tray for Villa 32
5. We continued re-grouting terraces as needed.
- 6.

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