



# From the President **NEWS BULLETIN**

Issue No 3 | April 2022



## **Renewal is on the Cards – At last!**

After some 25 years, as furnishings and furniture in our villas has gradually deteriorated, at last we have a chance to start a refurbishment. If you haven't seen the show villa, there is a photo gallery here: [www.losclaveles.eu.showvilla.html](http://www.losclaveles.eu.showvilla.html)

You will have received a proposal from WimPen to make a start on refurbishment, new furniture, new furnishings, new decoration, something you have all be asking for. It won't happen at once, it is a massive task, so WimPen are proposing a 4-year programme of renewal.

The decision whether or not to proceed is yours and will depend on your vote at our AGM in May. Rental income provides finance for the community to help towards the cost and refurbished villas will also improve attraction for rental clients. Rental income is not for WimPen's benefit, it is for us, the Community of Owners.

To make a start we need your permission also use some money from the reserve fund as well as rental income, So please use your vote, if not approved we may face another 25-year wait for bright newly refurbished villas.

## **Bar Claveles**

We have a new chef, Scott, and I have been receiving some great feedback from owners about the resort and the bar/restaurant. Here are just a few quotes:

"A big thumbs up to Stacey and Pete and their staff for all the effort they are putting into running the pool bar, entertainment bar and restaurant. The new chef Scott is putting on some great food. long may it continue."

"I was there a few weeks ago. They're working so hard and always with a smile on their faces."

"Just had two fried eggs and chips at the pool bar only 4 euro, it was fantastic."

"The Pool is amazing!"

"We've only been back 10 days and need to go again."

"Just home from a lovely week, sadly 12 months until we return."

"Oh my goodness, the pool is fab. All worth the wait!"

It's been a challenging time for Stacey and the restaurant has been closed for much of the last few months, with no customers and no income. Now at last, things are getting back to normal. Stacey and her team are determined that owners will enjoy and will offer everyone a warm welcome.

Stacey is also working to improve the ambience of the restaurant with new window decor. No tablecloths yet due to the local covid regulations.

Los Claveles has once again been awarded RCI Gold Crown.

So, if you are staying there, please give the restaurant a try.

## **Is your personal Data Safe?**

You may have heard that the Trustees, FNTC, have appealed against the recent court ruling, so the members' database has not been passed to the club committee and is held securely by FNTC. WimPen also securely hold the database on behalf of the DOA.

I was very concerned therefore to learn that some owners have been receiving telephone calls from a group of owners, purporting to be representatives of the club chairman, pressing owners for payment and trying to tell owners that the club have now taken over from WimPen. Of course, this is false, WimPen are here to stay.

In recent years, the club have been building their own database, however that database should also be secure and details should not be passed to this group of owners or anyone else, without the express permission of those owners being contacted. This is a clear breach of data protection law.

If you have received such a call against your wishes, please let the club chairman know of your objection and let me know. Take note of the name and phone number of the person who called you.

Please be assured that WimPen will never share your details, not even with me.

## Travel to Canary Islands and Covid

I am often asked about the entry requirements and there was hope many restrictions would be lifted on 30<sup>th</sup> March. However, Spain have extended some restrictions until at least 30<sup>th</sup> April.

To enter, you must be able to prove you were fully vaccinated against Covid within the last 270 days

If you received your second dose more than nine months ago, you must have had a booster jab to be allowed in. You can read the rules for children here. See: <https://www.gov.uk/foreign-travel-advice/spain/entry-requirements#children-and-young-people>.

The rules are constantly changing, so you can check requirements for Spain here: <https://www.spth.gob.es>

I hope you will be able to get to Los Claveles and enjoy your holiday this year.

## DOA AGM 1<sup>st</sup> May 2022

You should have received your calling papers for the AGM. Fully paid-up owners, both Club and Escritura, are invited to attend and vote.

I hope many of you will be able to come, but if you can't, please don't lose the opportunity to vote. Post to Tenerife is notoriously slow, so to ensure your vote is received in time, please complete the proxy form, photograph or scan it and email to [agm@wimpen.com](mailto:agm@wimpen.com) or to me at [rogerbarrow@losclaveles.eu](mailto:rogerbarrow@losclaveles.eu) If you are going to send it by post, please allow plenty of time.

You can appoint a proxy or allow the chair to vote on your behalf. Your proxy would be obliged to follow your voting instructions, or you can leave the voting to your proxy's discretion.

## Coombe Abbey Hotel

The meeting will be held at the Coombe Abbey hotel set in the tranquil Coventry and Warwickshire countryside with 500 acres of parkland and formal gardens to explore.

Originally founded as an abbey in the 12th century, this historical hotel has had an interesting life. The Abbey was surrendered to King Henry VIII during the dissolution of the monasteries and the future Queen Elizabeth even lived there as a child. All the bedrooms are unique in character and style with beautiful countryside views. It a wonderful spot for a weekend away, so stay an extra night and make the most everything the hotel has to offer.

You can find details and book a room here: [www.coombeabbey.com](http://www.coombeabbey.com). Telephone: 0247 6450450

I hope to meet some of you there.

With best wishes



President, Los Claveles Development Owners' Association

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